Marketing to your Local Retailer





Setting the Stage

Do your Research

What sets your product apart?

- Type of product
- Ingredients
- Pricing
- Packaging/branding
- Your company



Is your product unique to the marketplace?









Ingredients















- Fresh
- Organic
- Fair Trade
- Non-GMO
- Locally Sourced
- Less Processed
- Special Diets

(Vegan, Raw, Paleo, Gluten Free)









Pricing

What will the market bear?

 Consumers are generally willing to pay up to about 10% more for local foods.

 The "fresher" the product, the higher the premium people are willing to pay.

Wholesale vs Retail Pricing

- Understand the difference between margin and markup.
 Retailers generally use margin to determine pricing.
- Margin varies by product, do your research to get an idea of what a standard margin for your product might be.



VS



Packaging









Your Company

Increasingly, consumers want to know not just about the product, but about the reputation of the company who makes it.







Business Essentials

(aka the boring part)

- Good Communication
- Appropriate Licensing
- Net Terms
- Minimum Orders
- Credit Policy
- UPCs that work
- Taking Orders and Delivering
- Professional Invoices & Price Sheets



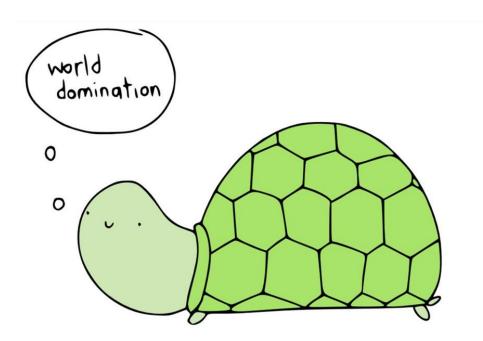
Marketing Support



- Product Samples & Free Fill
- Promotional Pricing
- In-Store Demos
- Website/Social Media
- Printed Material
- Cross Promotion with other Businesses
- Expos and Community Events

Plotting your Future

Define what success looks like to you



Approaching the Retailer



Do

- Remember, timing is everything
- Make sure the retailer is a good fit for your product
- Take the time to find the right contact
- Try multiple approaches
- Be open to feedback
- Offer samples
- Be patient
- Be persistent
- Take no for an answer





Don't

- Make cold calls
- Go around the person in authority
- Be pushy or rude
- Be long-winded
- Expect an answer overnight
- Make promises you can't keep
- Burn bridges

Once your product is on the shelves:

- Follow through on your commitments
- Be an excellent communicator
- Be punctual and polite to buyers and receiving staff
- Be open to feedback



THANK YOU!

Megan Minnick Purchasing Director Willy Street Co-op

m.minnick@willystreet.coop



